

USE CASE 03

The plan is green. The project is not.

Every task has an owner and a date, and the board says the work is on track. What the board does not say is that one dependency slipped, a decision request has been unanswered for nine days, and two teams are waiting on each other. The plan is not wrong. It is just not describing the project.

For whoever is accountable for a delivery date across more than one team.

The problem	Plans look current while dependencies, delays, and unanswered requests stay hidden.
The workflow change	Let AI agents monitor the record and route exceptions to the people with authority to resolve them.
The working result	A plan that shows what changed, what is blocked, and who owns the next decision.

What the workflow becomes

The plan stays owned by people. What AI agents add is attention: the record is watched continuously, and the exception reaches the person who can actually resolve it while it is still cheap.

01 The record states what it depends on

Each commitment names what it is waiting on and who owes it. A dependency that is not written down cannot be monitored, so writing it down is the first change.

Carried by people

02 AI agents watch for the change, not the status

AI agents compare what the record says against what actually moved, and flag the difference: the date that shifted underneath a green status, the request with no reply, the two commitments that cannot both be true.

Carried by AI agents

03 Exceptions route to authority

An exception goes to the person with the authority to resolve it, with the specific decision it needs — not to a status meeting and not to a channel. Silence is not read as agreement.

People and AI agents together

04 The decision closes the exception

A named person decides, and the decision goes back into the plan with its reason. The plan is now describing the project again.

Carried by people

Where the manual work goes

PROBLEM	WHAT A PERSON DOES TODAY	WHAT THE WORKFLOW CHANGE DOES
Green status, slipped date	Find out at the milestone review.	The difference between stated status and actual movement is flagged when it appears.
The unanswered request	Chase it in the weekly meeting, or forget it.	It is routed to the person who owes the answer, and stays open until answered.
Hidden mutual waiting	Discover two teams blocked on each other after both missed.	Contradictory commitments are surfaced as a contradiction.
Silence read as approval	Proceed, then rework.	An unanswered decision is an open exception with an owner, not a default yes.

What you end up holding

A plan whose dependencies are explicit, a live list of exceptions with the person who owes each decision, and a record of what actually changed between two points in time.

WHAT THIS DOES NOT CLAIM

Two things this page deliberately does not claim. There is no “AI project manager” here — AI agents monitor a record and route exceptions; they do not hold the plan, the schedule or the authority. And 8Hats Lab has a project-management study in progress whose results are not published; nothing on this page rests on it, and no vendor capability is asserted that the evidence has not established.

NEXT STEP

Bring us this workflow.

Twenty minutes, one recurring workflow, and an honest answer about whether a bounded first case is worth running.

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